



2021 Agenda

All times are in Pacific Daylight Time

Sunday 22 Aug	<i>Oceanside Ballroom B</i>	<i>Oceanside Ballroom C</i>	<i>Oceanside Ballroom D</i>	<i>Mandalay Bay Ballroom F</i>	<i>Mandalay Bay Ballroom H</i>
8:00a-6:00p	ILTA HUB Open Mandalay Bay Foyer				
8:00a-6:00p	Relaxation Room Open Mandalay Bay Ballroom G				
12:00p-6:00p	Business Partner Demo Rooms Open Breakers, Mandalay Bay, Reef, and Surf Ballrooms				
4:30p-5:30p 	Collaboration Kick-off: Return to Work Challenges	Collaboration Kick-off: Remote Challenges from a Tech Perspective	Collaboration Kick-off: Technology Adoption / Change Management	Collaboration Kick-off: Security Challenges	Collaboration Kick-off: Leadership Challenges
6:00p-6:30p	ILTACON Orientation Oceanside Ballroom A				
6:30p-8:00p	ILTACON Opening Reception (<i>badge required</i>) Mandalay Bay Foyer Sponsored by Lexicon				



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Monday 23 Aug	Oceanside Ballroom B Live Streamed	Oceanside Ballroom C Live Streamed	Oceanside Ballroom D Live Streamed	Mandalay Bay Ballroom F	Mandalay Bay Ballroom H
8:00a-6:00p	ILTA HUB Open Mandalay Bay Foyer				
8:00a-6:00p	Conversant Group & Kraft Kennedy Ask the Expert Stations Open Breakers Registration Desks				
8:00a-6:00p	Business Partner Demo Rooms Open Breakers, Mandalay Bay, Reef, and Surf Ballrooms				
8:00a-1:00p	G100 Summit (invitation only)				
9:00a-10:30a	Welcome & Opening Keynote Dr. Mae Jemison – “Peak Tech: Arts, Sciences, and Humanity Required” Oceanside Ballroom A & Live Streamed Sponsored by DISCO				
10:30a-6:30a	Exhibit Hall Open – Shoreline Exhibit Hall				
10:30a-11:30a	Break				
10:30a-11:30a	Digital Master Class – Thomson Reuters <i>See connection details in app</i>				
11:30a-12:30p	Advocating for Legal Tech Budget by Speaking the Language of the Modern Legal Chief Financial Officer  Area of Focus: Finance	Redefining the Delivery of Legal Services Area of Focus: New & Changing Workforce	Artificial Intelligence in the Law Department Area of Focus: Corporate	Common Security Worst Practices Area of Focus: Security	Shifting Times Success Stories: Marketing & Business Development Benefits from the Pandemic Area of Focus: Marketing
12:30p-2:30p	ILTACON Lunch – ILTACON Café located in Shoreline Exhibit Hall				
12:30p-1:15p	Company Update – Intapp Oceanside Ballroom A & Live Streamed				
1:30p-2:15p	Company Update – DISCO Oceanside Ballroom A & Live Streamed				
2:30p-3:30p	The Changing Nature of Legal Procurement: “New Law” and Aggregators of Legal Products and Services  Area of Focus: Finance & Business & Legal Process Improvements, Corporate	Never Too Big to Fail? Venture Capital, Mergers and Acquisitions in the E-Discovery Industry Area of Focus: Lit Support	How to Build an Engaging and Successful Security Program for Your Organization Area of Focus: Security	Business Relationship Management: Building Bridges between IT and the Legal Business Area of Focus: Corporate/Business & Legal Process Improvements	Hidden Superpowers of Office 365 Area of Focus: O365
3:30p-4:00p	Break				
4:00p-5:30p	User Support in a Hybrid World  Area of Focus: Tech Support	Building an Analytics Ecosystem Area of Focus: Data Science	The Future is Now! Planning the Jump to Azure Virtual Data Center Area of Focus: IT Ops	To Infinity and Beyond: Creating a Strategy for Career Advancement Area of Focus: Leadership / Professional Development	Connecting Knowledge Management: Getting Greater Value from Existing Tools and Data through Collaboration and Integration Area of Focus: Knowledge Management
5:45p-6:30p	Speed Networking – Oceanside A				



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Tuesday 24 Aug	Oceanside B Live Streamed	Oceanside C Live Streamed	Oceanside D Live Streamed	Mandalay Bay F	Mandalay Bay H
8:00a-6:00p	ILTA HUB Open Mandalay Bay Foyer				
8:00a-6:00p	Conversant Group & Kraft Kennedy Ask the Expert Stations Open Breakers Registration Desks				
8:00a-6:00p	Business Partner Demo Rooms Open Breakers, Mandalay Bay, Reef, and Surf Ballrooms				
8:00a-6:30p	Exhibit Hall Open – Shoreline Exhibit Hall				
8:00a-1:00p	G100 Summit (invitation only)				
9:00a-10:00a	Keynote Session “The Future of Talent Development” Presented by Traveling Coaches Oceanside Ballroom A & Live Streamed				
10:00a-11:00a	Break				
10:15a-11:00a	Company Update – Microsoft Oceanside Ballroom A and Live Streamed				
11:00a-12:30p	Ewww, David! Change Management and User Group lessons learned from The Roses Area of Focus: KM	Mental Health and Work/Life Balance: Tools and Techniques to Avoid Burnout Areas of Focus: Leadership & Prof Development	Legal Business Design Challenge: A Case Study Area of Focus: Business & Legal Process Improvements	Corporate Roundtable (Corporate Members Only) Area of Focus: Corporate	Developing a Comprehensive Security Posture in Microsoft 365/Azure Active Directory Area of Focus: IT Ops and Security
12:30p-2:30p	ILTACON Lunch – ILTACON Café located in Shoreline Exhibit Hall				
12:30p-1:15p	Company Update – NetDocuments Oceanside Ballroom A & Live Streamed				
1:30p-2:15p	Company Update – Repstor Oceanside Ballroom A & Live Streamed				
2:30p-3:30p	Microsoft Lists: Going Beyond Excel to Track Information and Organize Work Area of Focus: O365	The Letters AI are in “FAIR”, But is Artificial Intelligence Fair? Area of Focus: AI	Discovery, Information Governance and Retention: How Long Should This Go On? Area of Focus: Litigation Support	Telephony Solutions: Is Now The Time for Softphones? Area of Focus: IT Ops	Keep Calm and Lead On: Leadership in Times of Crisis, The Journey Continues Areas of Focus: Leadership & Prof Development
3:30p-4:00p	Break				
4:00p-5:00p	Data Silos are Killing Your Business: Identify, Plan, Unify (#2) Area of Focus: Data Science	All Together Now: Co-Authoring With or Without Your DMS Area of Focus: Apps	It (STILL) Takes A Village: Building a Robust Information Governance Awareness Program That Works Area of Focus: Info Gov	Client Services: Diversity, Equity, & Belonging Area of Focus: Marketing	Contract Lifecycle Management: Success Stories Area of Focus: Corporate
6:15p-7:00p	ILTACON Comedy Bar Shivani Nadarajah – “How to Tell a Work Appropriate Joke” Live Streamed Sponsored by ZERØ				
	Business Partner Events / Evening to Yourself				



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Wednesday 25 Aug	Oceanside B Live Streamed	Oceanside C Live Streamed	Oceanside D Live Streamed	Mandalay Bay F	Mandalay Bay H
8:00a-6:00p	ILTA HUB Open Mandalay Bay Foyer				
8:00a-6:00p	Conversant Group & Kraft Kennedy Ask the Expert Stations Open Breakers Registration Desks				
8:00a-6:00p	Business Partner Demo Rooms Open Breakers, Mandalay Bay, Reef, and Surf Ballrooms				
8:00a-6:30p	Exhibit Hall Open – Shoreline Exhibit Hall				
9:00a-10:00a	Keynote Session “The Quickening Decade” Presented by NetDocuments Oceanside Ballroom A & Live Streamed				
10:00a-11:00a	Break				
10:15a-11:00a	Company Update – Foxit Software Oceanside A & Live Streamed				
11:00a-12:30p 	The Ins and Outs of the ACC Data Steward Program: How to Get Your Firm or Legal Department Engaged Area of Focus: Security and Corporate	Information Lifecycle Strategies for Modern Collaboration Area of Focus: Info Gov	Disrupt the DMS - How We Made SharePoint Work Area of Focus: Apps	Litigation Support Roundtable Area of Focus: Lit Support	The Future of Legal Services Pricing Areas of Focus: Financial Mgmt
12:30p-2:30p	ILTACON Lunch – ILTACON Café located in Shoreline Exhibit Hall				
12:30p-1:30p	Digital Master Class – Thomson Reuters <i>See connection details in app</i>				
12:30p-1:15p	Company Update – iManage Oceanside Ballroom A & Live Streamed				
1:30p-2:15p	Company Update – DISCO Oceanside Ballroom A & Live Streamed				
2:30p-3:30p 	Data Literacy for your Company: A Critical Skill for the 21st Century Area of Focus: Data Science	Looking Beyond the New Normal: Maximizing Productivity in a Permanently Hybrid World Area of Focus: New & Changing Workforce	Wait, Aren't They the Same Thing?! – The TAR v. CAL Duel Area of Focus: Lit Support	Who Watches the Watchers? Vetting and Securing Cloud Services Area of Focus: IT Ops	Beyond the Dotted Line: E-signatures Then and Now Area of Focus: Apps
3:30p-4:00p	Break				
4:00p-5:00p 	One Size Does Not Fit All: Leveraging Client Feedback to Co-Create Innovative Technology Solutions That Strengthen Relationships, Create Value, and Drive Revenue Areas of Focus: Marketing	Push, Don't Pull: Delivering Key Information to Attorneys Before They Ask Area of Focus: Corporate and KM	Powering your Analytics with External Data Sources Area of Focus: AI	Outsourced Support: A Playbook for Success Area of Focus: Tech Support	Combatting Screen Fatigue: Visual Storytelling for Engagement and Impact Area of Focus: Training
5:15p-6:00p	Company Update – Aderant Oceanside Ballroom A & Live Streamed				
6:15p-7:00p	ILTACON Comedy Bar Tom Simmons Live Streamed Sponsored by ZERØ				
	Business Partner Events/Evening to Yourself				



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Thursday 26 Aug	Oceanside B Live Streamed	Oceanside C Live Streamed	Oceanside D Live Streamed	Mandalay Bay F	Mandalay Bay H
8:00a-5:30p	ILTA HUB Open Mandalay Bay Foyer				
8:00a-12:30p	Conversant Group & Kraft Kennedy Ask the Expert Stations Open Breakers Registration Desks				
8:00a-12:30p	Business Partner Demo Rooms Open Breakers, Mandalay Bay, Reef, and Surf Ballrooms				
8:00a-12:30p	Exhibit Hall Open – Shoreline Exhibit Hall				
8:00a-8:45a	Company Update – Thomson Reuters Oceanside Ballroom A & Live Streamed				
9:00a-10:00a 	Microsoft Teams Takes Center Stage Area of Focus: O365	Stop, Collaborate, and Listen: Marketing is Back With a Brand New Edition Area of Focus: Marketing	Vulnerability Misconceptions Area of Focus: Security	Where the Lines Blur: Defining Knowledge Management and Information Governance in Your Organization (Especially When They Overlap!) Areas of Focus: Info Gov/KM	Competing with the Billable Hour: Motivating Lawyers to Learn Area of Focus: Training
10:00a-11:00a	Break				
11:00a-11:45a					
11:00a-12:15p 	Calling All Lazy People: What Repetitive Tasks Could Be Automated and How? Area of Focus: Apps	User Adoption and Rollout Hacks: Innovative Approaches that Really Worked Area of Focus: Knowledge Mgmt	Better Together? E-discovery with Teams and Other Collaboration Platforms Area of Focus: Lit Support	The Legal Engineer Consultant Area of Focus: Law Firm/ Client Relations	Artificial Intelligence, Data Analytics and the Jury System Area of Focus: AI
12:30p-2:30p	Annual Meeting & Lunch <i>(ILTA members only)</i>				
2:30p-3:30p 	Designing Impactful Data Visualizations To Inform Strategic Decisions and Empower Change Area of Focus: Data Science	Not the Same Old Song: Customer Experience and Trainer's Roundtable Area of Focus: Training	1812 Overtur(n)es: Quality Control in the Era of Remote Review Teams Area of Focus: Lit Support	Endpoint Security Redesign Success Stories: Regrouping After the Scatter to Remote Area of Focus: Apps	"I Am Not A Cat" - How to Improve Your Video Conferencing Experience While Maintaining Your Dignity Area of Focus: IT OPS
3:30p-4:00p	Break				
4:00p-5:00p	Closing Keynote "Strategic and Predictive Outcomes – What G100 Firms Are Talking About" Oceanside Ballroom A & Live Streamed				
6:30p-7:00p	ILTACON Comedy Bar Andy Forrester Oceanside Ballroom A & Live Streamed Sponsored by ZERØ				
6:30p-9:00p	Closing Reception Oceanside Ballroom A				